



**MICRONICS
CONSULTING LTD**
Quality High-End IT Solutions



COMPANY
PROFILE



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COMPANY OVERVIEW.

Micronics Consulting Ltd is a premier, 100% Zambian-owned ICT firm established in 2011. Founded by a Cisco CCIE professional with over 15 years of high-level networking expertise, we pride ourselves on being a technical powerhouse. Our team is driven by a passion for innovation and a commitment to delivering value-added services, ensuring that no technical challenge is too complex and no detail is overlooked.



01. ABOUT US.

Micronics Consulting Limited is a wholly Zambian-owned company established in 2010 by a Cisco Certified Internetwork Expert (CCIE) with over 15 years of hands-on experience in network engineering and infrastructure design.

We specialize in delivering advanced ICT solutions, with expertise across leading technologies including Cisco, Fortinet, Sophos, Qualys, Palo Alto Networks, and Ruckus. Our service offering spans strategic consulting, network design and implementation, security solutions, managed services, continuous monitoring, enterprise documentation, and comprehensive hardware support and maintenance.

At Micronics Consulting, we are driven by a team of highly skilled and experienced engineers committed to delivering reliable, secure, and scalable solutions tailored to meet the evolving needs of our clients.



2. **OUR** MISSION

Our Mission is to provide quality and high end, end to end IT solutions to our clients that deliver value for money.

2.1. **OUR** VISION

Our vision is to become a partner of choice in the industry in Southern Africa providing reliable and trusted IT Solutions.

3. OUR SERVICES



Infrastructure Services

Cybersecurity Services



**IT Support and
Managed Services**

Hardware Procurement



**Communication and
Collaboration Solutions**



Infrastructure Services

Network Management

- Design, implementation, and maintenance of LAN/WAN networks
- Network performance monitoring and optimization
- Firewall and VPN configuration
- Wireless network setup and security
- SD-WAN



Cybersecurity Services

Security Assessment and Auditing

- Vulnerability assessments and penetration testing
- Network assessment and Best practices

Endpoint and Network Security

- Antivirus and endpoint protection
- Intrusion detection and prevention systems
- Secure network architecture design



IT Support and Managed Services

Helpdesk Support

- 24/7 remote and onsite technical support
- Ticketing and issue resolution tracking
- Hardware and software troubleshooting

Managed Services

- Network Maintenance and Backups
- Network Management
- Consultancy services



Hardware Procurement

CISCO Equipment

- Switches
- Routers
- Wireless Access Points
- Firewalls

FORTINET Equipment

- Firewalls
- Switches
- Wireless Access Points

SOPHOS Equipment

- Firewalls
- Switches

RUCKUS Equipment

- Wireless Access Points

TELTONIKA equipment

- Routers



Communication and Collaboration Solutions

Unified Communications

- VoIP and video conferencing solutions
- Collaboration platforms setup

IT Telephony Services

- PBX and SIP trunking solutions
- Call center setup and management
- Voice recording and analytics

4. TECHNOLOGY PARTNERS.



5. OUR CLIENTS

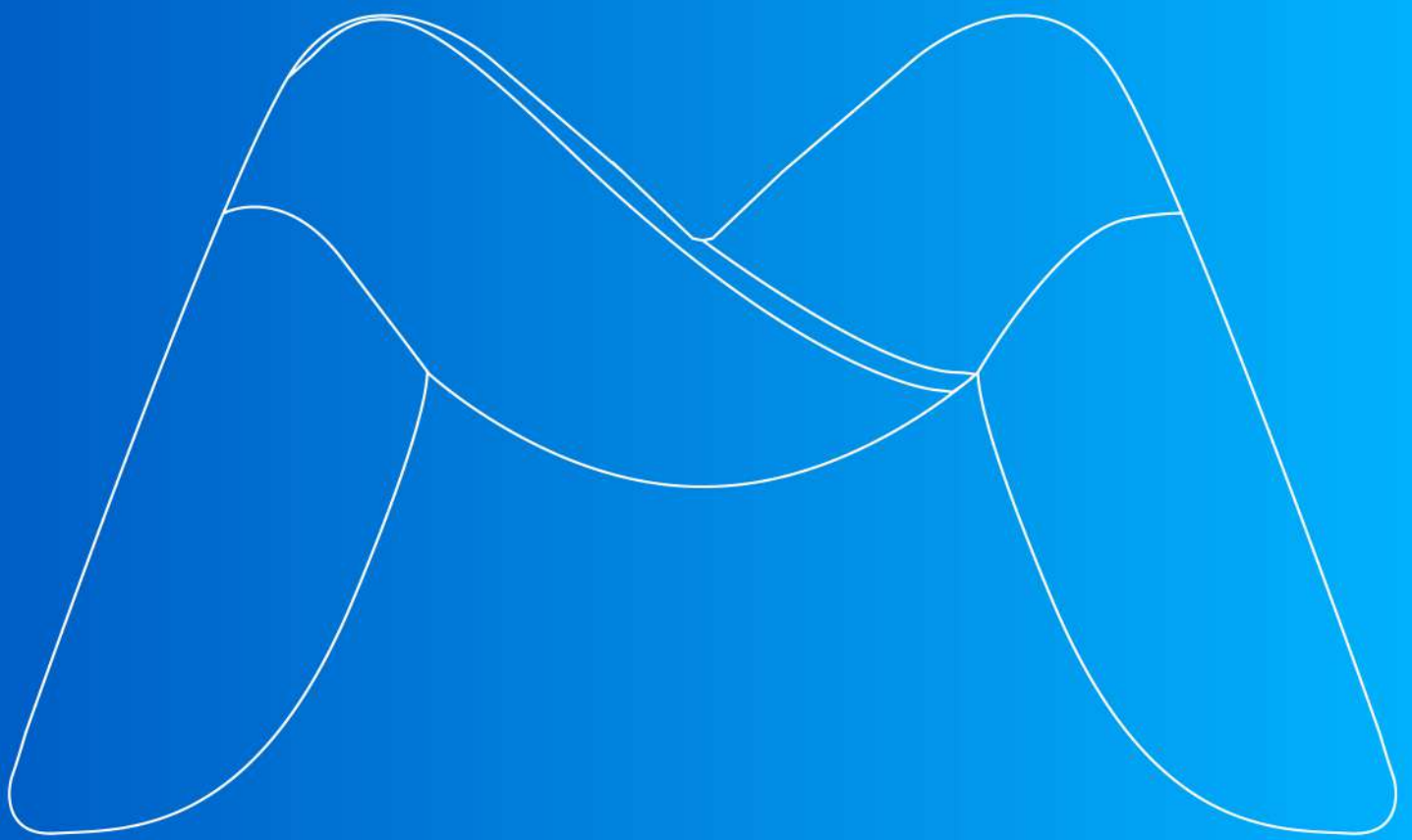




PHOTO FOCUS: Micronics Consulting Ltd as the bronze sponsors of the 2026 ICTAZ Conference, training and Expo, and 17th AGM.



PHOTO FOCUS: Micronics Consulting Ltd exhibiting at the 2026 ICTAZ Conference, training and expo, and 17th AGM



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